

Clarification Note

Request for Proposal (RFP) for Selection of Agencies for Design, Supply, Installation, Testing, Commissioning and Transfer of the Telecom Shelter Across the State of Gujarat for BharatNet Phase III Project On Behalf of Gujarat Fibre Grid Network Limited(GFGNL), Department of Science & Technology, Government of Gujarat

Issued by:

Gujarat Fibre Grid Network Limited

Reference No: GFGNL/GFG/e-file/263/2025/0041/Shelter infrastructure for BharatNet Phase-III (ABP)

Date: xx Jul 2025



Issued By:

Gujarat Fibre Grid Network Limited (GFGNL)

A Government of Gujarat Company

Block No: 6, 5th Floor, Udyog Bhavan, Sector-11, Gandhinagar 382010

Annexure-A : Clarification / Revised Criteria:

Sr No.	RFP Clause/Item Name	Original Clause	Revised Clause/Clarifications
1	Clause 9.5 Earnest Money Deposit (EMD)	i. Bidders shall submit, along with their Bids, EMD of Rs 60,000,00 /- (Rupees Sixty Lakhs Only) per package in the form of an unconditional Bank Guarantee or Insurance surety bond by Bank Guarantee which should be valid for 225 days from the last date of bid submission) prescribed by the TENDERER of any Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the GR No. FD/MSM/e-file/4/2023/4020/D.M.O. dated 11-03-2024 issued by Finance Department or further instruction issued by Finance department time to time; in the name of "Gujarat Fibre Grid Network Limited."/DBN/CCA-Gujarat payable at Gandhinagar (in the specified format and must be submitted along with the covering letter.	i. Bidders shall submit, along with their Bids, EMD of Rs 60,000,00 /- (Rupees Sixty Lakhs Only) per package in the form of an unconditional Bank Guarantee or Insurance surety bond by Bank Guarantee which should be valid for 225 days from the last date of bid submission) prescribed by the TENDERER of any Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the GR No. FD/MSM/e-file/4/2023/4020/D.M.O. dated 11-03-2024 issued by Finance Department or further instruction issued by Finance department time to time; in the name of "Gujarat Fibre Grid Network Limited."/DBN/CCA-Gujarat payable at Gandhinagar (in the specified format and must be submitted along with the covering letter.
2	Clause 6.1 (Timelines for New Shelter)-	Header in Table(Timelines for existing shelter upgradation)	Header in Table(Timelines for existing New shelter upgradation)
		Milestone -06 SITC of supplied equipment as per scope of work of this RFP for existing BharatNet Phase-II (For the cases of existing Shelter upgradation) and completion of conditional acceptance	Milestone -06 SITC of supplied equipment as per scope of work of this RFP for existing BharatNet Phase II (For the cases of existing Shelter upgradation) and completion of conditional acceptance
3	Section: 04	g) Arrangement of mobile D.G. (Diesel generators) set, which are essential for providing reliable backup power to BharatNet infrastructure will be in bidder's scope in the critical conditions like but not limited to force majeure like heavy cyclone, rain, or any local authority declaration on power outage, etc. for ABP Bharatnet PIA of O&M to maintain the SLA till O&M hand over to ABP BharatNet Phase-III PIA	g) Arrangement of mobile D.G. (Diesel generators) set, which are essential for providing reliable backup power to BharatNet infrastructure will be in bidder's scope in the critical conditions like but not limited to force majeure like heavy cyclone, rain, or any local authority declaration on power outage, etc. for ABP Bharatnet PIA of O&M to maintain the SLA till O&M hand over to ABP BharatNet Phase-III PIA
4	Section: 08 SLA for the Hardware/Service component	It shall be replaced by equivalent new equipment by the successful bidder at no additional cost to the purchaser within 15 calendar days (if nonservice impacting) or with 48 hours if service impacting. Failure to this tenderer has rights to penalize the	It shall be replaced by equivalent new equipment by the successful bidder at no additional cost to the purchaser within 15 3 calendar days (if nonservice impacting) or with 1 calendar day if service impacting. Failure to this tenderer has rights to penalize the bidder with same cost of equipment and adjust in next payable. Note:

Sr No.	RFP Clause/Item Name	Original Clause	Revised Clause/Clarifications
		bidder with same cost of equipment and adjust in next payable.	<p>●For Example: One calendar day will be calculated as: In case, incident reported before 3pm on X day than calendar days will be calculated as 24 hours from the time of intimation. For the incident reported after 3 pm on X day, then bidder will have time to extend on-site support till EoD of next day (i.e. X+1). EoD will be considered as 6 pm as per IST. Calendar days will be considered without consideration of any government holiday / any other holiday pertaining to any festival / event.</p>
		Milestone-03 99% overall Uptime	Milestone-03 99% network uptime quarterly of each shelter
5	Financial Bid line items Text Page no: 142 and Page no: 147	Supply, Installation, testing & commissioning Fire Extinguisher(2Kg) -cylinder with 5 years +5 years extended onsite replacement warranty(*Bidder has to quote the capex amount, as warranty/AMC fixed price will be paid separately as per clause_9.17)	Supply, Installation, testing & commissioning Fire Extinguisher(6Kg) -cylinder with 5 years +5 years extended onsite replacement warranty(*Bidder has to quote the capex amount, as warranty/AMC fixed price will be paid separately as per clause_9.17)
6	9.59(i)	Tenderer will not may any extra amount to the bidder for this.	Tenderer will not may pay any extra amount to the bidder for this.
7	9.61(xxxiv)	xxxiv) GFGNL will align for acceptance within 72 hours post offer of AT by selected Bidder.	xxxiv) GFGNL will align for acceptance within 72-96 hours post offer of AT by selected Bidder.
	SECTION-8	The successful bidder will provide entire life cycle of this contract or minimum 10 Years on-site warranty support including minimum 10 Years of EoL for all hardware parts supplied by the bidder. If any part/component is found defective during the contract period, the successful Bidder shall repair/ replace the defective device within the maximum rectification time permitted mentioned in related section iv) of above, to avoid penalty	The successful bidder will provide on-site warranty support for entire life cycle of this contract (<i>Reference Clause: 9.17 Representations And Warranties</i>). If any part/component is found defective during the contract period, the successful Bidder shall repair & return / replace the defective device within the maximum rectification time of 3 calendar days. permitted mentioned in related section iv) of above, to avoid penalty. Definition of calendar days is same as explain above, i.e., in Sr. No. 4 revised clause.
8		As mentioned in Penalty for Non achievement of Service Level Requirements, Rs 2000/day penalty and rights to Forfeit the PBG.	As mentioned in Penalty for Non achievement of Service Level Requirements, Rs 2000/day penalty and rights to Forfeit the PBG. This clause is also applicable for delay in repair and return/replace process for more than 3 calendar day and/or the cases where telephonic/video call support delay for more than 3 hours from OEM after raising the issue by GFGNL or its authorized agency/PIA during entire 10 years of contract duration. Definition of calendar days is same as explain above, i.e., in Sr. No. 4 revised clause.

Note:

i)The time is essence. The potential bidders have been given sufficient opportunity and have also been responded with intend of wider participation. All potential bidders are advised to prepare for participation without further representation to avoid inordinate delay in this mission critical project.

ii)There would not be any further extension for last date of the bid submission. Bidder are requested to ensure timely submission of the bid to avoid last minute hiccups.

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